



NORTHWEST

3358 Carpet Capital Drive . Dalton, GA 30720 . 800.367.2508 . fax: 706.277.1485 . northwestcarpets.net

Maintenance / Cleaning

Adhering to a well-designed carpet maintenance plan will assure coverage for the extent of the lifetime stain removal warranty, in addition to minimizing soiling and enhancing appearance for the carpet's life. The specific construction, texture and color of the carpet you select will be a factor in the necessary maintenance. All play a role in the selection of cleaning equipment and frequency of cleaning to keep the carpet looking its best. Carpets made using Alto-Chroma fibers can be safely and easily cleaned using any of the primary methods of maintenance.

Spot Cleaning Procedures

Cleaning equipment used for general carpet maintenance or designed especially for spot cleaning is generally most effective and efficient for removing spills.

Dry Stains

Carefully remove as much of the substance as possible with a small, soft hand brush or spatula to break up any crusted matter. Vacuum well to eliminate loosened particles.

Wet Stains

Use an absorbent white cloth or paper towel to blot, or use a spatula to eliminate excess, and then blot. A portable extraction unit or wet/dry vacuum is most effective for larger spills.

Common Spills and Stains

Use the chart on the following page to find recommended cleaning procedures for many common spills and stains. Each spill/stain is coded (A, B or C) to correspond with its cleaning method.



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A

Step 1: Sparingly apply carpet detergent, gently agitating the stain area. Remove substance with blotting, and rinse well with clear water to remove detergent residue. Blot dry. (If cleaning acidic toilet bowl cleaners or other highly alkaline materials, STOP AT STEP 1.) Following the cleaning with a clear water rinse, just blot dry.

Step 2: Follow the detergent/rinse process with the recommended ammonia solution. Blot the stained area to remove the substance, then rinse with clear water and blot dry.

Step 3: Apply the recommended white vinegar solution to the total cleaned area. Blot away the cleaning solution and then rinse thoroughly with clear water and blot dry.

B

Step 1: Apply just enough dry cleaning fluid or alcohol to dampen the stain, then blot dry. Repeat until the stain no longer transfers.

Step 2: If stain remains visible, sparingly apply carpet detergent and gently agitate. Blot to remove substance, then rinse with water to remove detergent residue and blot dry.

Step 3: Apply the white vinegar solution to the total cleaned area; rinse well with water, and blot dry.

C

Step 1: Sparingly apply carpet detergent, then gently agitate. Blot to remove substance, then rinse well with water and blot dry.

Step 2: Apply the white vinegar solution to the total cleaned area; blot to remove the cleaning solution, then rinse well with water and blot dry.

Suggested Cleaning Agents

- + Detergent solution – commercially sold general carpet cleaning or spot-removal detergent.
- + Ammonia solution – Mix 1 tablespoon non-bleaching household ammonia with 1 cup warm water; (Caution: Do not mix ammonia with chlorine bleach. Heed maker's warnings about mixing ammonia with other chemicals.)
- + Vinegar solution – regular white vinegar.
- + Clear alcohol – Rubbing or Denatured. Use as sold.
- + Dry Cleaning Fluid – Common, non-flammable type used following maker's directions.



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FREQUENTLY ENCOUNTERED SPILLS OR STAINS

Asphalt*	B	Glue	B	Oil	B
Barium Sulfate	A	Grape Juice	A	Ointment	B
Beer	A	Gravy	A	Orange Drink	A
Berry Stain	A	Grease	B	Paint (oil base)	B
Betadine	B	Ice Cream	A	Paint (water base)	A
Bleach	A	Ink (washable).....	A	Petroleum Jelly	B
Blood	A	Ink (India).....	B	Plant Food	A
Butter.....	B	Ink (permanent).....	B	Pyridium	A
Carbon Black	B	Insecticides.....	B	Rubber Cement	B
Chalk	A	Iodine.....	B	Salad Dressing	B
Chocolate	B	Iron Rust*.....	A	Shoe Polish	B
Clay (red)	A	IV Solution	A	Soft Drinks	A
Coffee	C	Ketchup	A	Soup	B
Copy Machine Toner	A	Lipstick.....	B	Soy Sauce	B
Cough Syrup	A	Liquor	B	Steak Sauce	B
Cranberry Juice	A	Mascara	B	Tea	C
Crayon	B	Mayonnaise	B	Tomato Juice	A
Feces	A	Medicines	A	Toothpaste	A
Felt Tip Marker	B	Merthiolate.....	B	Urine	C
Fruit Drink.....	A	Methylene Blue	B	Vomit	C
Fruit Juice.....	A	Milk	A	Water Colors	C
Furniture Dye*.....	B	Motor Oil	B	Wax (candle)	B
Furniture Polish.....	B	Mouthwash.....	A	Whiskey	A
Gentian Polish.....	B	Mustard.....	C	Wine	A
Gentian Violet	B	Nail Polish	B		

Do not hesitate to contact Northwest Carpets, Inc. for any further questions you may have.