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NORTHSTAR WARRANTY

Warranty

Using these products in areas where traffic is inappropriate for carpet (as specified in these materials), or failure to adhere to a regular carpet maintenance regimen (as outlined in the Northwest Carpets, Inc. literature) voids these warranties.

Northstar

Our proprietary branded solution dyed nylon, Northstar has all of the performance benefits of a major brand name fiber – without the sticker shock. Each yarn has two threads twisted together. This makes this solution dyed nylon a more stain resistant and durable fiber than the traditional fibers on the market. It allows more sophisticated designs to be installed in high use areas like hotel guest rooms, corridors and offices

Northwest Carpets, Inc. 10 - Year Wear Limited Warranty

Northwest Carpets, Inc. warrants that, for ten (10) years (unless otherwise specified) from original purchase date, this carpet, when installed and maintained within manufacturer recommendations, will retain no less than 90% of its pile fiber, with consideration to the following limitations: Warranty does not include use of carpet on stairs.

The warranty does not cover tears, burns or cuts or pile loss or damage resulting from improper use or the applying of non recommended cleaning agents or maintenance regimens or lack of protection beneath roller caster chairs. If wear performance is found unacceptable, the owner must notify the maker and permit Northwest Carpets, Inc. to test the product.

Subject to these stipulations, if the carpet has lost more than 10% of its pile fiber, Northwest Carpets, Inc. will replace the original carpet in the affected room or area, free of charge, including installation excluding charges for moving or replacing equipment furnishings, partitions, etc.